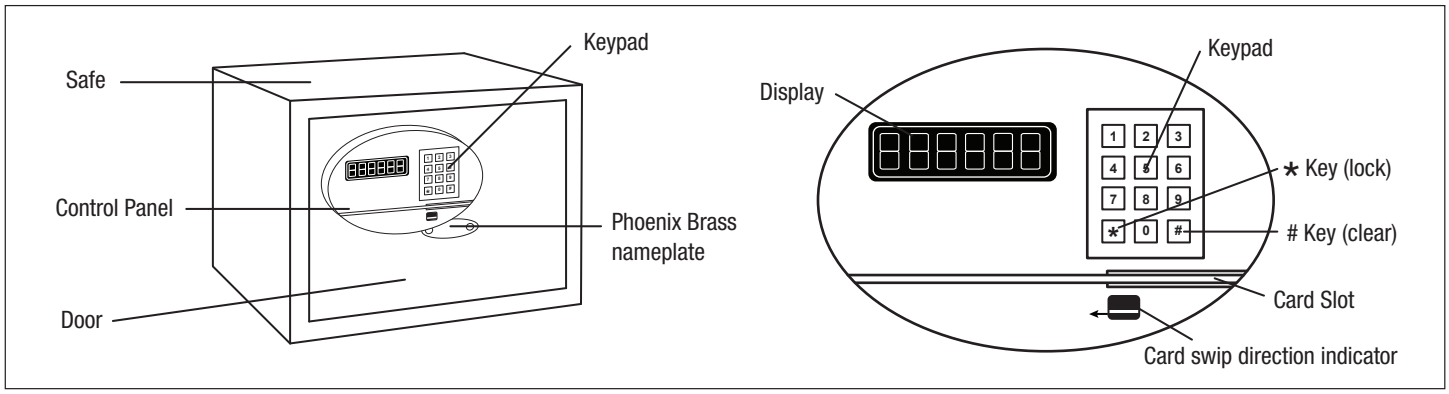
PHOENIX SS0987E/SS0988E SERIES USER INSTRUCTIONS



WITH YOUR SAFE

You will find in the transit packaging box

- Two emergency keys
- Two bolt down bolts
- One allen key
- One instruction card for hotel room applications

SYSTEM CODES

SS0987E safes have two operating systems

- A personal 4 digit code
- An emergency code ***

SS0988E safes have three operating systems

- A personal 4 digit code
- An emergency code ***
- A credit card facility code

THE EMERGENCY CODE FOR BOTH SAFES ARE SET TO 6 DIGITS AND *** WE STRONGLY RECOMMEND THAT YOU CHANGE BOTH THE PERSONAL AND EMERGENCY CODES FROM THE FACTORY SETTING ***.

SETTING YOUR PERSONAL CODE

1. Enter the factory default code 1 2 3 4 the LCD display will indicate “OPENED”
2. With the door in the open position enter the 4 digit number you have selected as your personal code and press the # key. The bolts will slide out and the lcd display will show “CLOSED” to confirm that the new code has been accepted.
3. Enter the new code again, the bolts will retract and the door can then be opened.
4. To lock the safe, enter again the new code and press the # key. The LCD display will confirm CLOSED” and the safe is locked.

NOTE: IF AN INCORRECT CODE IS ENTERED 4 TIMES THE KEYPAD WILL HIBERNATE FOR 15 MINUTES .

CHANGING THE EMERGENCY CODE

With the door in the open position.

1. Turn off for 5 seconds, the red power switch located on the back edge of the door
2. Turn power back on. The LCD display will indicate “SECURE” then “GOOD”
3. When the display has cleared press the * key twice, “PRPG” will appear in the display
4. Enter the default factory code 011223 the display will indicate “NEW”
5. Enter a new six digit code followed by the # key the display will indicate “AGAIN”
6. Re-enter the code again followed by the # key, the new code will be confirmed with “DONE” indicated in the display.

MODEL SS0988E ONLY: WITH CREDIT CARD FACILITY

If you lock your safe with a credit card you cannot open the safe with a personal code. But the emergency override code will always open your safe. If you lock your safe with your personal code, you cannot open the safe with the credit card. But the emergency override code will always open your safe.

HOW PROGRAM A CREDIT CARD

1. For the first time of use, enter the either the factory default code 1 2 3 4 or a previously selected personal code. The display will indicate “OPENED” and the door can be opened.
2. With door in the open position and unlocked, slide the card through the card reader slot, from right to left with the magnetic strip facing down.
3. The LCD display will indicate “CLOSED” and the bolts will be extended. The magnetic card has now been accepted. The previously entered digital code is now inoperative.
4. Slide the card again through card slot, the display will indicate “OPENED” the bolts will retract and the door can be closed.
5. To lock the safe, slide the magnetic card through the card slot. The display will indicate “CLOSED” and the safe is locked.
6. To unlock the safe, slide the card again through card slot, the display will indicate “OPENED” the bolts will retract and the door can be opened.
7. To change back to personal code operation, with the door and lock in the open position , enter the personal code followed by the # key. The display will indicate “CLOSED” and the lock will have reverted to keypad operation.

PHOEN IX SS0987E/SS0988E SERIES USER INSTRUCTIONS

EMERGENCY KEYS

In the event of lost codes or battery failure, the override key can be used to open the safe. The mechanical override lock is located under the brass Phoenix nameplate.

1. Unscrew the two screws using the allen key holding the brass Phoenix name plate in position and remove the plate.
2. Insert the override key and turn clockwise, the bolts will be withdrawn and the door will open.
3. Replace the brass name plate.
4. Repeat the above procedure to set new codes or card application or replace batteries.

NEVER PUT THE EMERGENCY KEYS INSIDE YOUR SAFE

BATTERIES

Your safe will arrive with transit batteries installed and they can be tested by pressing the # key once. If in good condition “ba-hi”will appear in the LCD display. If in poor condition “ba-lo” will appear.

TO REPLACE THE BATTERIES

Open the safe door. Turn off the power to the lock. The switch is located on the hinge side of the door. The sign “I” is for power on and the sign “O” is for power off.

Remove the two brass screws between the sliding bolts on the front of the door and the hinges on the back of the door. Lift off the door cover, remove the battery pack and replace the 4 batteries. Replace the door cover and the screws and turn on the power to the lock.

WALL/BASE FIXING INSTRUCTIONS FOR SS0980E SERIES

You will find inside your safe the following items for the wall or base fixing of your safe:

2 x M10 x 42mm rawl bolts
2 x washers

Locate the safe into the required position. Open the door and mark the fixing holes.

Remove the safe and drill 2 holes where the floor or wall is marked using a 12mm masonry drill bit to a depth of 42mm. And insert the rawl bolts.

Locate the safe back into position, insert the bolts with washers fitted and tighten to wall or floor.